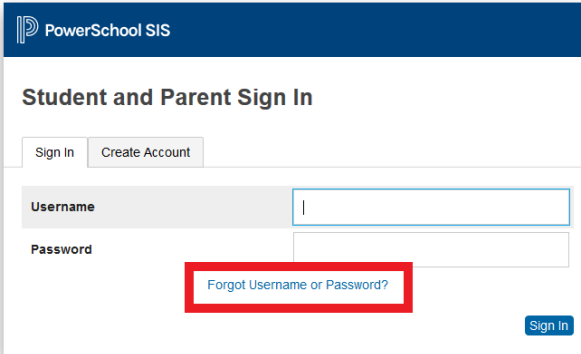


Medicine Hat Public School Division PowerSchool "How To" Parent Logging Into the Parent Portal And Forgot Password

1. Copy and paste this URL into an internet browser: <https://psapp.sd76.ca/public/home.html> or go to the Medicine Hat Public School Division website: <http://www.mhpsd.ca/>
2. Scroll to the bottom of the page and click on "Students & Families" tab, under "For Families" click on "PowerSchool Access".
3. This will take you to the PowerSchool Student and Parent Sign In login page
4. Click on "Forgot User Name or Password".



Medicine Hat Public School Division

PowerSchool SIS

Student and Parent Sign In

Sign In Create Account

Username

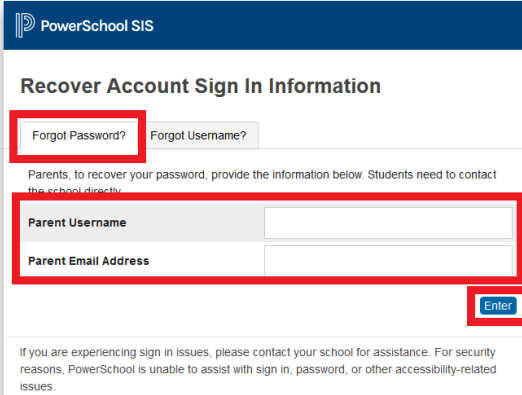
Password

[Forgot Username or Password?](#)

Sign In

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5. Click on the "Forgot Password?" tab and enter your "Parent Username" and "Parent Email Address" that are connected to your account and click on "Enter"



Medicine Hat Public School Division

PowerSchool SIS

Recover Account Sign In Information

[Forgot Password?](#) [Forgot Username?](#)

Parents, to recover your password, provide the information below. Students need to contact the school directly.

Parent Username

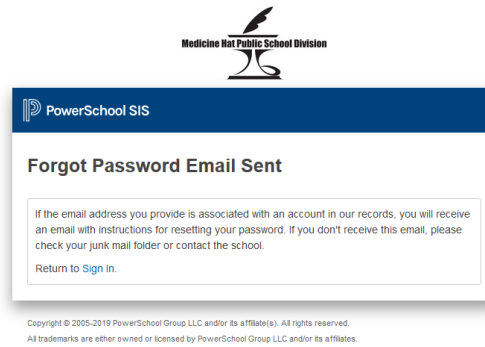
Parent Email Address

Enter

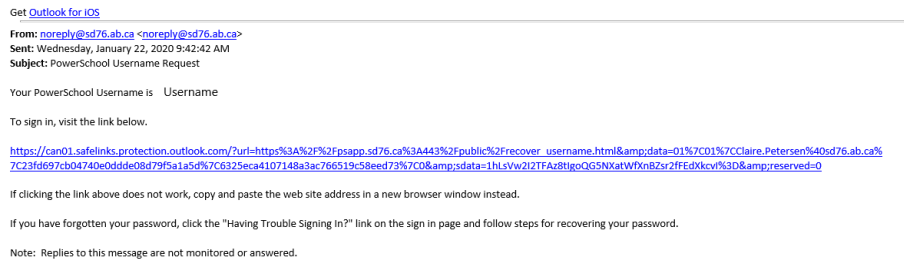
If you are experiencing sign in issues, please contact your school for assistance. For security reasons, PowerSchool is unable to assist with sign in, password, or other accessibility-related issues.

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6. You will now see a “Forgot Password Email Sent” message.



7. Check the inbox of the email address that you entered. Please note this could take up to 30 minutes. You will receive an email looking something like this:



8. Click on the link in the email, it will take you back to the “PowerSchool Student and Parent Sign In” page, enter your “Parent Username” and “Parent Email Address”, and your new password, then confirm your new password. Success, you have reset your password!! You are now in the PowerSchool Parent Portal.