Q1. I have concerns that the software preloaded onto the Chromebooks by the school division will be used to spy on my kids. What is the primary purpose of this software?

The purpose of this software is to allow the school division to properly preload the software tools onto the Chromebooks as well as manage that software list throughout the school year. The school division will not use this software to spy on or track any of the student's actions on the Chromebook unless it is flagged as a significant security or harassment concern. Enrollment in the Google Management Console software can be ended and removed from the Chromebook at any point.

Q2. If I purchase a device from MHPSD will I be able to download and install programs onto the Chromebooks without the school's authorization?

You can download and install any programs that you see fit for your child's learning needs without having to involve the school. Total ownership of the device is transferred to you upon full payment. Please note that these are Chromebooks, so the only applications that can be downloaded and installed are ones from the Chrome Web Store and/or approved apps through the G-Suite store.

Q3. If I purchase a device from MHPSD can I opt-out of the Google Management Console software?

You can opt-out of this software at any time even after having received your purchased Chromebook; the school division will remotely uninstall it.

Q4. Are there any restrictions on the device by using the Google Management Console?

Only school-approved Google accounts can be used to login to the Chromebook device while it is enrolled in the Management Console. This means no personal G-Mail accounts can be used to login to the Chromebook. The Chromebook will need to be removed from the Management Console before personal G-Mail accounts can be used.

Q5. If I brought my own device should I purchase the Google Management Console software?

If you bring your own device, you do not need to purchase and install the Google Management Console software. MHPSD will not be selling the Google Management Console software to families that choose to bring their own device. Further, we do not recommend that families purchase the Google Management Console as it will not provide any significant value if used outside of the MHPSD network.

Q6. If I send our child with our own device how can I be sure that they aren't looking at inappropriate content online?

The BYOD policy allows any students to bring their personally owned devices into the schools and connect to the school network via the Wi-Fi. The schools Wi-Fi network has thorough restrictions placed on it to ensure that all students are kept safe while browsing online and are also unable to access websites that the school deems inappropriate for students. This restriction extends to various popular social media websites.

Q7. What is the warranty on the Chromebooks, and can I add an extended warranty?

Brand new Chromebooks come with the standard 1-year manufacturer's warranty. The school division offers no other warranty options for new Chromebooks and no warranty options on used Chromebooks.

Q8. How can I purchase a Chromebook for my child?

All families that would like to purchase a NEW or USED Chromebook need to fill out the MHPSD Learning Intention Form by Aug 24, 2020 Once you have chosen the option to purchase a new or used Chromebook you will receive a purchase agreement within ten business days. Please note that there is a limited supply of Chromebooks and they will be sold on a first come first served basis. Please view the Chromebook Purchase Plan for more information about pricing.

Q9. Cost is a barrier for me, how can I get a loaner device?

Please fill out the MHPSD Learning Intent Form and indicate that you will need a loaner device. The school will connect with you to provide your child with a loaner device.

Q10. When will my child receive the Chromebook that we have purchased?

Chromebooks will be delivered to students at their school in the first week of classes, unless devices become available sooner.

Q11. What are the specs for the NEW Chromebook?

Model: 16W64UT HP Chromebook 11A G8 EE, **Processor**: AMD A4 9120C Dual-Core / 1.6 GHz, **RAM**: 4 GB DR4 SDRAM, **Hard drive**: 32 GB eMMC eMMC 5.0, **Screen**: 11.6" 1366 x 768 (HD). **Additional Specs**: Radeon R4 No Optical, IEEE 802.11n, IEEE 802.11a, IEEE 802.11g, Bluetooth 4.2, IEEE 802.11ac, IEEE 802.11b,802.11a/b/g/n/ac, Bluetooth 4.2, 720p HD webcam, Chrome OS, 2-Cell, 47.6WHr.